

# Bringing Coherence to Knowledge Building Discussions

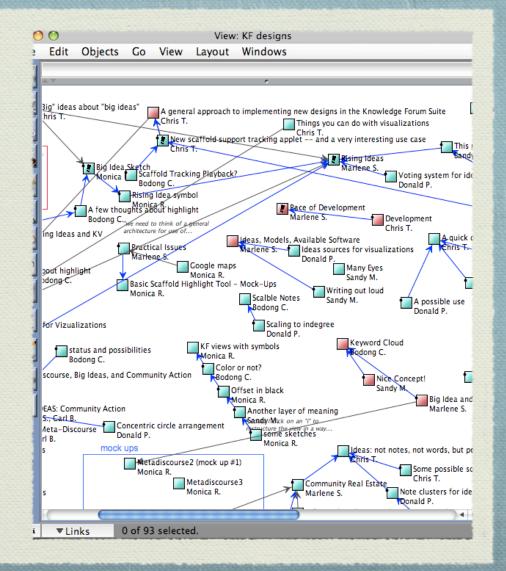
Jim Hewitt and Earl Woodruff, IKIT Summer Institute 2010.

### Problem

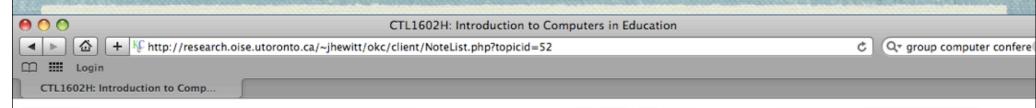
- Online threaded discussions lack coherence (Herring, 1999; Hewitt, 2003; Thomas, 2002).
- Branching, divergent nature of threaded discourse makes it difficult for students to remain focused on particular ideas;
- Difficult to ascertain group progress and identify the most promising areas for future inquiry.

## Can Meta-Level Notes Help?

- Meta-level notes may be a solution.
- In practice, such notes
   are often lost or forgotten
   in large webs of notes.
   Usually only one or two
   people contribute to
   them.



Challenge: Explore the design of more effective meta-level objects.



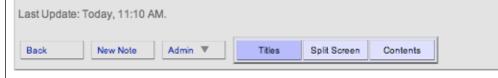
#### Knowledge eCommons 2.0





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#### Discussion about Readings

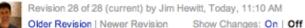


- Our Emerging Understanding (class editable) by CTL1602 Students, #1556, Today, 11:10 AM
- Minds on Fire Brown/Adler by Heather Hedges, #1580, Thu November 12, 2009, 7:23 AM
  - Sort of an answer to Question 2 by Laura Oswin, #1615, Fri November 13, 2009, 5:12 PM
    - a good points by Debra Moy, #1643, Sat November 14, 2009, 5:27 PM
      - helping communities move forward by Zarine Billimoria, #1678, Sun November 15, 2009, 7:00 PM
        - Degree as commodity by Craig Pinches, #1722, Tue November 17, 2009, 8:46 PM
          - interesting... by Debra Moy, #1734, Wed November 18, 2009, 12:19 PM
  - Question 3 by Sarah Morrison, #1636, Sat November 14, 2009, 3:26 PM
  - assumptions by Teresa Telford, #1653, Sun November 15, 2009, 10:23 AM
    - © funding by Debra Moy, #1658, Sun November 15, 2009, 12:28 PM

Universal Funding by Hoother Hodges, #1665, Sup Nevember 15, 2000

#### Our Emerging Understanding &





Summary of this week's discussions about Open Education: What are the advantages, disadvantages and key issues associated with Open Education?

#### Advantages of Open Education:

- learning options can be personalized & personal learning environments can be created
- learning environments can be linked to assessment via digital learning portfolios
- non-linear learning and assessment is possible; subject areas can integrate
- informal learning can become formalized and legitimate
- lifelong learning is promoted
- education is available to more people esp. those at social disavantages
- communication and collaboration can increase
- people pool their knowledge to drive their collective understandings
- diverse groups of people can work and think together
- information that was once considered "higher education" can be accessed by the public
- people teaching "higher education" can open up to outside opinions and ideas
- more information can be made available to the nublic

### Design Components

- When entering the view, the Meta-Level object ("Our Emerging Understanding") is automatically displayed.
- Meta-Level objects are class editable. Anyone can make changes to them.
- Accountability: ALL students are RESPONSIBLE for monitoring and updating the meta-level object.
- Revision histories are made available for inspection.

### Our Emerging Understanding: Scaffolds

- Our Emerging Understanding
- New questions requiring investigation
- Key Ideas

### Data Source

- Two graduate-level OISE courses co-taught by the Principal Investigators.
- We create a "Our Emerging Understanding" note to 6 different views in the first course and 10 views in the second course.
- Student interviews;
- Tracking data
- \* "Our Emerging Understanding" notes

# Findings

- Students in both courses co-constructed and co-maintained the "Our Emerging Understanding" note in each of the views;
- All students contributed to the "Our Emerging Understanding" notes (although some contributions were trivial).
- The contents of the "Our Emerging Understanding" notes served as a reasonable summary of the discourse (in the opinion on the PIs)

# Findings Continued

- Students responded positively to the addition of the new feature;
- Students also felt that it helped them keep better track of progress in the discussion.
- They felt this was a better strategy than appointing "moderators" to write summaries etc.
- Effective Design Components: High visibility, class editable, , collective responsibility, accountability, & revision histories.

# Problems / Limitations

- 1. The flow of activity appeared to be unidirectional (from discussion to the "Our Emerging Understanding" Note) rather than bidirectional.
- 2. Students treated the activity as a process of maintaining a shared summary rather than using "Our Emerging Understanding" as a meta-level organizer for making progress on problems of understanding;
- 3. Students were reluctant to edit text / delete text that others had written in the "Our Emerging Understanding" note.

# Next Steps

- We plan to explore the use of the Meta-Level notes in more of a Knowledge Building (rather than computer conferencing) capicity.
  - In particular, we hope to explore how "Meta-Level" notes can be more tightly tied to particular Problems of Understanding and the emergence of Ideas related to those problems.